

REGISTRATION AND COMMITMENT FORM

Contact Details

Name & Surname: _____

Name of Company: _____

Please mark : Tourism session Non-tourism session

Telephone Number: _____

Cell Number: _____

E – Mail Address: _____

Address: _____

Workshop Details

Please tick which session you would like to attend

<p>Group 1 (Tourism) 05 & 06 June 2017 12 & 13 June 2017</p>	<p>Group 2 (Non-tourism) 07 & 08 June 2017 14 & 15 June 2017</p>	<p>Group 3 (Tourism) 20 & 21 June 2017 27 & 28 June 2017</p>	<p>Group 4 (Non-tourism) 22 & 23 June 2017 29 & 30 June 2017</p>
<p>Group 5 (Tourism) 04 & 05 July 2017 11 & 12 July 2017</p>	<p>Group 6 (Non-tourism) 06 & 07 July 2017 13 & 14 July 2017</p>	<p>Group 7 (Tourism) 18 & 19 July 2017 25 & 26 July 2017</p>	<p>Group 8 (Non-tourism) 20 & 21 July 2017 27 & 28 July 2017</p>

Group 1 – Group 4 workshops will be held at the West Coast Business Development Centre
Group 5 – Group 8 workshops will be confirmed at a Langebaan venue.

This is a 4 day workshop and it is compulsory to attend all four sessions.
The following modules will be covered in the sessions:

- SANS 1197 Focus Areas
- Marketing in Tourism / Tourism Awareness
- Tourism Service Excellence & Quality Assurance
- Client Customer Relations and Customer Care
- Follow up and Service Recover

Starting time: 09:00 please be at the venue 15min before the time

Signature: _____

Date: _____